SHELTER FOR YOUTH & FAMILIES

196 Brock Street, Peterborough, Ontario K9H 2P4

Transitional Housing Worker

Pay: From $49,000 per year

Duration: Maternity leave (12 month contract), Full time (37.5 hrs/week),

Application deadline: November 19th, 2026

Changing lives for over a decade, the YES Shelter for Youth and Families is at an exciting time of growth in our provision of shelter, education, and transitional supports in Peterborough. This position provides rewarding opportunities to support youth as they transition out of homelessness, through YES' Rise Youth Housing program. YES offers a dynamic working environment and industry competitive wages and benefits, as well as an opportunity to meaningfully contribute your skills alongside a dedicated group of colleagues in service to vulnerable youth and families.

Overview of Position:

The Transitional Housing Worker will support youth around their housing insecurity to better navigate and connect with services and pro-social opportunities in their communities to improve personal outcomes. The worker will work one to one with residents as part of the YES team to assist in empowering youth to acquire for themselves long-term housing, employment or other income supports, education, access to support agencies, family and natural supports, and life skills in daily living, as determined by the resident and worker. The role involves direct client support, case management, advocacy, life skills coaching, situational crisis intervention and community capacity building work.

Responsibilities include but are not limited to:

- Review applications for participation in the transitional housing program and supervise and support (on-site) moves in or out of the house
- Collaborate with the YES youth housing team on resident placement, Individual Plans and case coordination
- Support a culturally safe and enhancing home for diverse youth
- Teach or arrange training in basic life skills for residents (laundry, budgeting, cleaning, cooking)
- Manage weekly house meetings with a shared meal, organize other shared activities
- Work alongside residents to ensure the overall upkeep and cleanliness of facility, grounds and outbuildings including inspections of room and premises to optimize health & safety as needed
- Manage and work to resolve any issues in the house (including conflict resolution), and provide crisis intervention in situations of conflict at the house, or for medical and psychiatric emergencies/recent trauma

- Support youth to connect with programs, services and opportunities for healthy development by:
  - Helping individuals to identify their needs, goals, aspirations, skills and abilities as well as barriers to accessing services.
  - Providing individuals with general information, contacts, referrals and support as needed to build assets and address needs (e.g., housing, employment, education, health care and recreation; social and emotional issues).
- Maintain collaborative working relationships with professionals within and outside of the organization
- Enter and maintain accurate statistical service data, and client contact notes in the designated databases
- Ability to work evenings and weekends
- Carry out other duties as assigned

Qualifications:

- Minimum educational requirements:
  - BSW from an accredited university, with 2 years experience in a related field, or
  - CYW, SSW, MHAW Diploma from an accredited college, with 3 years experience in a related field, or
  - An equivalent combination of education and experience may be considered.
- Knowledge of adolescent developmental theory and specific issues related to homeless and street-involved youth
- Proven ability to deal effectively with crisis situations and to identify, assess, and intervene differentially with youth in crisis
- Good verbal and written communication skills in English with excellent interpersonal skills
- Proven problem solving skills
- Knowledge of community resources
- Demonstrated ability to work alone and collaboratively within a team
- Training in motivational interviewing and/or case management an asset
- Experience working in transitional or supportive housing setting, or in a client-support role
- Ability to work weekends (requirement of one full weekend every six weeks, minimum of four hours per day)
- Ability to climb stairs and lift up to 20lbs

Required Certifications:

- Standard First Aid and CPR Level C, ASIST, NVCI (or equivalent)
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- WHMIS (or equivalent)
- Valid “G” driver’s license; access to a reliable vehicle an asset.

- Must provide criminal records check (with vulnerable sectors search), KHCAS check and sign an oath of confidentiality.

YES is enriched by the diversity of our client base, and seeks a staff team reflecting this diversity. YES welcomes applications from those who are racialized, identify as differently-abled and/or is a member of the LGTBQ2S+ community. Accommodations are available on request for candidates taking part in all aspects of the selection process.

Applications should be submitted to Jaycee Wren at jwren@yesshelter.ca by 4:00pm on November 19th, 2026

Please provide both a cover letter and a current resume.

YES Shelter for Youth and Families appreciates all interest in our work. Only candidates selected for an interview will be contacted. All applications will be held in the strictest confidence.